

Pride Toronto 2019 Community Events Program Best Practices Guidelines

All patrons must be treated with respect and dignity regardless of ability, gender expression or presentation, race, ethnicity, religion, or sexual orientation.

Gender Identity and Expression

- At least one Gender-Free washroom should be available. If all of your washrooms are usually gendered for either men or women, please print off the sign located on page 3 of this document and cover the gender symbols on existing washrooms to create all-gender washrooms.
- All staff, contractors and volunteers that interact with the public should have trans* inclusivity training. Visit the 519 Community Centre for resources and training (<http://www.the519.org/programsservices/transprograms>)

Accessibility

When identifying your venue as accessible for people who have disabilities, please use the following checklist. To qualify as a **fully** barrier-free and wheelchair-accessible location, your venue should comply with all items listed below:

Entrance/Interior

- All pedestrian routes to and from the main entrance and exit should provide a level path or a ramp.
- Main entrance and exit doors should be a minimum of 915 mm wide to allow safe passage of persons who use mobility aids, including wheelchairs or scooters.

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- Glass doors should be clearly visible when closed.
- All door-opening hardware should be easy to grasp and use. Automatic door openers are recommended wherever possible.
- Aisle spaces between furniture, equipment and other fixed objects should be wide enough to allow a person using mobility aid to pass.
- If the program/activity is not held at entrance level, there must be an accessible elevator or ramp to the floor where the activity is being held.

Public Washrooms

- Public washrooms should have a door entrance of at least 915 mm wide.
- The washroom stall should also have an entrance of at least 915 mm wide and the stall should have grab bars installed by the toilet.
- There should be at least one barrier-free sink (knee clearance of 735mm below the vanity counter) with lever faucets.

Sign language Interpreters

- American Sign Language interpretation should be provided wherever possible
- For more information or sign language interpreter services, please contact Ontario Interpreting Services through the Canadian Hearing Society (<http://www.chs.ca/services/ontario-interpreting-services>)

Questions? Please contact:

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All-Gender Washroom Sign:



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